

On Site Telephone System Maintenance

Peace of mind – A valuable commodity. Knowing that your most fundamental business tool – your telephone system, is not going to let you down when you need it the most. Mainstream Digital PBX Maintenance is an essential good value for money contribution to your peace of mind.

Remote Support

If we have access to your router, or you use one of our routers to take advantage of our Network Operation Centre, we are able to spot issues when they happen and often before you, and then remotely connect to diagnose and resolve them for you. This is the advantage of working with a provider that has a technical support infrastructure geared to customer care.

Manufacturer Agnostic

With over 30 years experience of telephone systems, and team of DBS checked experience PABX engineers, we have the inhouse skills to maintain most telephone systems. We specialise in Panasonic, Samsung, NEC, but also support other major players such as Avaya, Mitel. etc.

We will help you to keep your system up to date and be able to warn you of issues of obsolescence and possible dead ends before they impact you.

A Bonus

For Samsung, NEC and Panasonic, we are also able to undertake some configuration tasks for you, remotely, if your office or staffing changes, or if you want your system to operate differently. This is all included in the cost of your maintenance contract.

Recognising what is important to our customers

We are always conscious of the impact of failures upon our customers and wherever possible, will implement work arounds to get you up and running, pending us implementing the final solution.

As a provider of a range of telephony options, we are in a strong position to assist you with your issues, as we are also providers of services such as PSTN, ISDN, SIP, Broadband, Ethernet, and Wifi. Should you decide to move your services to us, you would effectively simplify your environment significantly and allow the whole solution to be managed by one organisation – speeding resolution.



Managing obsolescence is a key issue as many organisations have significant investment in older systems and to change them would be a financial burden too far, or a massive disruption to the business. Mainstream Digital have good sources for obsolete telephone systems and have various technologies that can be employed to deliver new services to older telephone systems that would be previously unable to use them. Our Hosted ISDN solution being a case in point.

Contact us to see what we can do to give you Peace of Mind.