MAINSTREAM digital
Future Communications

MSP Services – Practical IT services to help you on a day-to-day basis

With over 30 years of experience in Networking, Communications, and IT services, Mainstream Digital is your ideal partner for all your IT needs. Whether your requirements are simple or complex, we have the expertise to assist you. Our extensive capabilities in communications, telecoms, and cybersecurity further enhance our ability to cater to your specific needs.

We are your accessible service provider.

Only a decade ago teaching at all stages of education from primary to post graduate was relatively straight forward with changes in the methodology coming in gradually over the years.

However, the collective benefits of computing, Internet connectivity and cloud-based technology have radically and positively altered the landscape. It is to be expected that this process will continue to grow as technology itself advances with a key driver coming from the Department for Education with its programme of "Connect the Classroom".

Mainstream Digital has been involved with academic establishments in the Cotswolds, Oxfordshire and the South West for over 20 years and has developed a specialist team to advise on all aspects of this vital Government encouraged interface of education and technology.

Why us?

How often do you find that your MSP is not quite as accessible as you would like?

Do you have protracted waits on the phone to speak to someone, only to find that it is someone offshore with little affinity with or real understanding of your issues - and definitely not capable of popping round to see you in a crisis!

We are the local, friendly and capable face of Managed Service/IT Support Provision.

What do we do?

- Helpdesk delivering direct access to Mainstream Digital Technicians who will diagnose and support you with all aspects of your problem
- Field engineering Resource for when remote access will not suffice. These resources are also available under our Schooltech Initiative.
- Desktop estate monitoring and management and support

- Network implementation, support, and monitoring via our Network Operating Centre.
- Patch Management
- Asset Tracking
- Backup & Recovery Implementation and management
- Printer Support
- Remote Access Management
- A comprehensive range of Security offerings
- Content Filtering implementation and management
- WEEE Disposal
- Hardware Breakfix
- Device configuration services
- Procurement Services
- Connectivity Resilience options
- Telephony / Teams integration
- All with flexible contracts, T&M options or Schooltech packages.

We understand the constraints on Schools and Academies, and we can offer sympathetic solutions to your problems.

A Single support contract for all services.

Mainstream Digital offer a powerful combination of hardware, software and services to underpin the business focussed solutions and services that they offer