

Hosted ISDN From Mainstream

The Hosted ISDN solution is designed for users that are not ready to upgrade an existing telephone system to a fully hosted solution and want to future proof their assets.

Many people have heard that ISDN lines are being withdrawn in the next few years and so are moving to alternative solutions. Whenever the ISDN switch off does happen, the Hosted ISDN service from Mainstream will continue to supply ISDN services to your equipment, until you are ready to upgrade and, in most cases will be cheaper than traditional ISDN.

ROI of Assets

If your current equipment is working well and can still be maintained, then the Hosted ISDN can provide a more cost effective alternative to changing your entire communications architecture. Extending the life of your communication assets ensures you are getting the best return on your original investment.

Future Proofing

Using Hosted ISDN is a step on the road to the new hosted technology that will replace ISDN, but lets you decide how and when you upgrade your systems.

The method of delivery to your premises is upgraded, but the service ensures your system receives the right inputs for as long as needed.

Zero Capital Expenditure

Hosted ISDN is available as a monthly rental over 3 or 5 years with no capital expenditure required. When you are ready to upgrade, you have options to go fully hosted or remain with an on site system.

Depending on the level of upgrade you choose the service can remain in place, or removed completely. The choice is yours.

You choose when to upgrade

Hosted ISDN is the ideal proposition for businesses that may have invested considerable amounts though out the years on telephone systems. They may be older systems that are working perfectly well, but are not compatible with current IP technology.

Some companies are now being advised to upgrade to IP phone systems or move to fully hosted telephony systems before the BT ISDN network is switched off (planned for 2025). This can be seen as a waste of previous investment and, if your phone system is widely used, it can also be disruptive to install a new system that everyone has to learn.

With Hosted ISDN, your business can easily take a step towards a hosted solution without worrying about writing off previous investments. You are connected to the latest SIP trunk technology and can continue using your existing systems with no changes to the internal telephony architecture.





The additional equipment required for this service is installed between the incoming lines and your existing PBX, converting incoming SIP to the ISDN required.

The service is added to your line rental as a small monthly payment and, as SIP lines are cheaper than standard ISDN, the overall cost of the service is negligible. In most cases you will not pay more than your current ISDN line rental and may actually see a cost saving on your monthly line costs. SIP trunks also provide greater flexibility of service than ISDN lines and should disaster strike, can be automatically diverted within seconds, providing a greater level of continuity.

Once installed, the service remains in place until you are ready to upgrade. Over time, the cost of parts and maintenance for your legacy system may increase and become un-economical, or you may expand your business and require additional features and handsets. At that time, you have the choice to upgrade and we can help you with the options available for new systems.

About Mainstream

With over 25 years' experience of the UK telephony market, Mainstream Digital are specialist providers of communication solutions for business, offering on-site and hosted telephony, VoIP and SIP services with business class broadband connections.

Mainstream is an ISP offering ADSL and fibre internet connections as well as dedicated internet connections. With no charge for a fibre connection, a subsidised business class router and a selection of limited and unlimited data packages, we can advise you on the best connection for your location and your business needs.

We are also a Samsung development partner, creating cloud base telephony and data solutions, with our own secure UK based data centres.

Certification

We are accredited to ISO9001 (quality management), ISO27001 (information security management) and ISO22301 (business continuity) as well as being Cyber Essentials certified, so you can be assured that not only is your data safe with us, but we have in-built resilience and system redundancy so we can continue providing a service even if we are unable to access our own offices.

Products and services

Offering onsite, hosted or hybrid telephone systems with lines, call packages and call management services, our products have been thoroughly tested to prove their reliability and ensure they are flexible enough to meet the ever-increasing demands you and your company expect from your communications technology.

Specialist solutions

With solutions for Call Recording, Mobile Device Management, Hosted Telephony and Hosted ISDN, whether you are an independent retailer, a commercial operation, a local council, multi-site enterprise or multinational organisation, we can help with your communications technology needs.

Dedicated account team

Your sales consultant and their office based support team will always be ready to answer your questions, and with our UK based customer services and technical support staff at our Cirencester head office, our close knit team is on hand to help with your communications queries.



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