MVR in the Construction Sector

Large construction and infrastructure projects often need to ensure staff are safe on sites that cover a wide and varied area, including both developed and undeveloped areas.

Project sites may be adjacent to existing busy and dangerous infrastructure (such as roads, rails or waterways). While other areas may be totally greenfield and without any nearby infrastructure, which can present its own particular safety issues for workers, if they do encounter a problem.

Recording Calls

The obvious advantage of MVR for contractors and developers is in recording calls from clients, contractors, local authorities and regulatory bodies, ensuring that information is received and passed on accurately, and can be reviewed if needed.

Developers have full records of conversations to refer back to, which can be tagged with project codes, searched, reviewed, commented on and audited, ensuring that any instructions, comments, issues or misunderstandings can be addressed in as timely a way as possible, so projects are not delayed.

Samsung Knox Security

Unlike other solutions, the recording is made at the handset and uses the features of the Samsung Knox device security to ensure recordings are secure and encrypted. This means Mainstream MVR will work across any mobile network and in any country where you can get a signal.

Unique Features

It also means that Mainstream MVR is able to offer other features that are not available in carrier based solutions, making it so much more than just a voice recorder.

Other features include location reporting, device management, photo and video recording and voice memo / interview recording. Contractors can use the location monitoring included with MVR to see where lone workers and small teams are operating, and remain safe with personal alarm features on phones that can be defined to send emergency text and email messages with images and GPS information attached, if support is needed.

Reveiw Locations

Another favourite feature is the ability to take and comment on photos to highlight any issues on site to be addressed, whether that is from a safety, technical, construction or a snagging point of view.

Photos are time and location tagged, so it is easy to search, review and revisit any photographed location precisely, to ensure issues have been resolved.

About Mainstream

With over 25 years' experience of the UK telephony market, Mainstream Digital are specialist providers of communication solutions for business, offering on-site and hosted telephony, VoIP and SIP services with business class broadband connections.

Mainstream is an ISP offering ADSL and fibre internet connections as well as dedicated internet connections. With no charge for a fibre connection, a subsidised business class router and a selection of limited and unlimited data packages, we can advise you on the best connection for your location and your business needs.

We are also a Samsung development partner, creating cloud base telephony and data solutions, with our own secure UK based data centres.

Certification

We are accredited to ISO9001 (quality management), ISO27001 (information security management) and ISO22301 (business continuity) as well as being Cyber Essentials certified, so you can be assured that not only is your data safe with us, but we have in-built resilience and system redundancy so we can continue providing a service even if we are unable to access our own offices.

Products and services

Offering onsite, hosted or hybrid telephone systems with lines, call packages and call management services, our products have been thoroughly tested to prove their reliability and ensure they are flexible enough to meet the ever-increasing demands you and your company expect from your communications technology.

Mobile Voice Recording

Designed to work exclusively with Samsung devices using KNOX security, MVR is transparent and tamperproof. MVR will record calls, texts, photos, GPS, videos and voice memos, into a secure ISO certified environment.

All communications are encrypted and securely transferred to Mainstream data centres. Via the online portal, the client can search, review, comment on, share and audit any of the communications made or received, and manage the mobile estate with Mobile Device Management (MDM)

Mobile phones

To further support the growing demand for mobile phones in businesses of all types, Mainstream are now an EE Approved Supplier for mobile phones and call packages. We are able to offer competitive deals on the latest models and the best tariffs whatever your needs.

Specialist solutions

With solutions for Call Recording, Mobile Device Management, Hosted Telephony and Hosted ISDN, whether you are an independent retailer, a commercial operation, a local council, multi-site enterprise or multinational organisation, we can help with your communications technology needs.

Dedicated account team

Your sales consultant and their office based support team will always be ready to answer your questions, and with our UK based customer services and technical support staff at our Cirencester head office, our close knit team is on hand to help with your communications queries.

ISO:9001   ISO:27001

ISO:22301   CYBER ESSENTIALS

IASME Consortium ®

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