

Hosted Samsung Communicator

Hosted Samsung Communicator is a premium hosted telephony solution based on the popular Samsung Communication Manager IP phone system. It provides the functionality of an enterprise class on-premises phone system, with the flexibility of a hosted solution.

Smartphone Integration

True smartphone integration. Use your mobile as your main phone not as an afterthought. App integrated into the phone and not separate, no user interaction / choice needed, no conflict with normal GSM phone function.

Mobile Call Recording

The ability to record all voice calls, SMS and MMS made or received by the handset on any mobile network anywhere in the world. Cross mobile network / any mobile network / anywhere in the world. No delayed connection time (dial through), no user interaction / choice (separate app), no increased call charges (conference).

All Call Recording

Landline to landline, mobile to mobile and between mobiles and landlines

MIFID2 Compliant

All voice calls are recorded, incoming, outgoing on both office phones and mobiles regardless of location or

network. In addition, all SMS and MMS messages are recorded from and to mobiles.

GDPR Compliant

All customer data, recordings and records are kept in a certified, secure, environment in the UK. Customers have access to their data and the tools to delete or correct data so that they comply with the GDPR requirements.

KNOX

KNOX security system / End-to-end security and encryption from Samsung. KNOX is so secure, that it's been approved for use by the world's most secure government entities.

Personal Security

Send alarm signal from mobile by pressing three buttons (SOS). Track the whereabouts of individual mobile devices in real-time or view historic location tracking.



Channel focus



We believe local suppliers build stronger relationships with their customers and develop a better understanding of their needs.

We choose our resellers for their expertise in specifying and installing business communications systems. Many also have in-depth knowledge of specific industries and have been instrumental in developing specific solutions for customers.

To find out more about how our business communication systems can help your business grow, please contact us.

www.msdigital.com/hosted-samsung-communicator