MVR - Mobile Voice Recording
Available **NOW** from Mainstream Digital

The **MVR** solution from Mainstream was specifically designed for the financial sector and companies that are regulated by MiFID II legislation where ability to securely record and manage financial information provided on company issued mobile devides is key.

The **Mainstream Mobile Voice Recording solution** represents a major evolution in mobile communications capture and auditing for the finance sector. Fully compliant and highly secure, it exploits the power of modern mobile operating systems and big data to create a uniquely powerful, flexible, audited record combining mobile business communications including messaging and location data.

Compliant and Flexible

The Mainstream MVR solution combines secure and seam-free recording of all business communications with containerisation of mobile business data. It enables wider device choice – with full compliance – on corporate-owned and compatible personal smartphones, across all networks.

The use of Samsung KNOX containers provides multiple levels of protection. Samsung KNOX secures sensitive enterprise information, such as in trading functions, and keeps it securely separate, recorded, auditable and manageable. Mainstream MVR also enables an enterprise mobility management (EMM) solution that protects and manages the entire mobile working environment from device management to apps and content management.

Mobile Recording

The Mainstream Mobile Voice Recording solution can be provided with pre-configured complaint smartphones, or installed remotely on existing compatible corporate owned smartphones or BYO devices.

Recording of calls, messaging and telemetry data is enacted via a secure VPN from the mobile device to our secure data centre. It provides an always on, sleek user experience that is undetectable in operation and immune to tampering.

Configured with full redundancy and resilience capabilities, our secure platform provides high availability and cost effective storage to record calls, messages and telemetry 24/7, from anywhere. If you prefer on-premises storage of data with a secure portal, we can do that too.

- IL2/IL3 compliant UK data centre
- Secure portal access to comprehensive auditing capabilities
- Advanced content search, playback and analytics with recordings securely accessible from any location
- Unlimited storage option, or store calls, messages and telemetry within your data centre
- Recording of inbound/outbound calls, voicemails and SMS messages and supports seamless roaming across networks and geographies
- Resilient N+1 and multi-location infrastructure for high availability

High Levels of Security

Mainstream MVR provides high levels of security accreditation and compliance on its platform, from data centre to device.

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CYBER ESSENTIALS

IASME Consortium ®

Self-Certified Company

ISO:9001   ISO:27001

UNIQUE BENEFITS OF
SAMSUNG SDS MOBILE VOICE RECORDING SOLUTION

- Freedom to deploy the latest mobile smartphones/tablets
- SIM/network agnostic – keep your existing airtime contracts
- Does not use three-way call set-up or require changes to PBX
- Sleek user experience – always on, undetectable in operation and immune to tampering
- Supports containerisation of enterprise email, PIM and enterprise apps
- Devices configured to CESG recommended mobile security standards

- Enables wider adoption of COPE and BYOD, while remaining FCA compliant
- Complies with CESG security guidance with data stored in IL2/IL3 UK data centres
- Available as a managed service including device or SaaS only
- Installed onsite or hosted in secure IL2/IL3 UK data centre
- Powered by Mainstream Digital, and built on Samsung SDS platforms
- Privileged optimisation on Samsung Galaxy phones and tablets

The Mainstream Mobile Voice Recording solution is powered by Mainstream Digital from UK data centres, and built using unique technology from
Mainstream Digital and Samsung SDS

Who are Mainstream?

With over 20 years' experience of the UK telephony market, Mainstream Digital are specialist providers of communication solutions for business offering on-site and hosted telephony solutions, VoIP and SIP services, calls and lines packages and business class broadband connections. Accredited to ISO9001 (Quality Management), ISO27001 (Information Security Management), Cyber Essentials and GDPR compliant, we are a Samsung development partner creating telephony and data solutions for the cloud.

As well as services such as call handling and business continuity, Mainstream also provide applications for network and mobile voice recording, suitable for financial institutions and health and safety departments.

With UK based customer support and technical teams, we offer a fault reporting service that is available 24/7/365, and clients can view bills and manage accounts online, via our OneView portal.

From single connections to multi-site systems, Mainstream Digital delivers your future communications

Notes: