

Information Sheet - Hosted Solution



Samsung Hosted

Available **NOW** from Mainstream Digital



The **Samsung Hosted** solution is based on the Samsung Communication Manager IP phone system.

It offers the functionality and security of an enterprise class, on-premise phone system, with the flexibility of a hosted solution that can satisfy the needs of clients looking for a low maintenance solution suitable for a mobile or distributed workforce. Samsung Hosted is different from other hosted solutions in three important respects **security**, **resilience** and **mobile integration**.

Security

Samsung Hosted is the only hosted system that provides certified security from the datacentre to the handset. SIP connections are secured and encrypted using TLS and SRTP protocols. Handsets are also secured, without the need for VPNs or other complex deployments, including Samsung smartphones, which are protected by the built-in KNOX security system.

Resilience

By using multiple UK datacentres certified to high levels of security (ISO 27001/2) and geo-redundancy (CPNI - Centre for the Protection of the National Infrastructure), Samsung Hosted ensures that if one site or system goes down, the other site automatically takes over without any break in communication. Governed under UK law, these data centres cannot be accessed by third parties.

Mobile integration

Samsung's leadership in smartphone technology provides true mobile integration. Customers can choose to use smartphones, desk phones or both, starting with desk phones and adding smartphone integration later. Specified Samsung mobile devices can be fully integrated with incoming calls ringing on both, and calls transferred from one to another mid-conversation.

Available with the following desk phones
plus Samsung Wireless Networking & Samsung mobiles



i3105 - Ideal for home workers, general office, industrial or retail solutions.



i5210 - Programmable quick dial keys, easy navigation of call logs for the advanced office users.



i6011 - An advanced business phone with Bluetooth and wireless integration for mobile users.

Contact **Mainstream Digital**
for details of our Hosted Starter Packs

0800 169 6000

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Who can use Samsung Hosted?

Samsung Hosted is the ideal proposition for many businesses looking for the benefits that hosted telephony brings. Small businesses can acquire many of the big system features normally reserved for large organisations without the capital expenditure. Growing businesses can simply add and remove users, managing their phones via the web based portal. Firms that have expanded locally can easily integrate new offices and groups of organisations, such as GP surgeries or local schools, can use a hosted system to reduce the need for multiple phone systems and individual service contracts. Companies with smaller sites nationwide could use Samsung Hosted as an alternative to having a separate system in every location.

For organisations where security is of utmost importance, such as hospitals, government organisations or education providers, they can now enjoy the benefits of a hosted system confident that communications are protected and secure.

Why Mainstream?

With over 20 years experience supplying telephony solutions to the industry, we offer a UK based help desk - 24/7/365, and are accredited to ISO 9001 (Quality Management) and ISO 27001 (Information Security Management).

We are a Samsung development partner creating solutions for the cloud.

Our Samsung Hosted solution is supported within a multi-sited, high availability data centre environment. This provides high levels of system security ensuring 100% business communications continuity.

With free local and national calls included in our starter pack (subject to terms and conditions), clients can choose a fully managed plug and play solution or a part managed solution for clients with in-house technical support.

Samsung Hosted integrates with Mainstream OneView for system reporting and billing information.

Notes: